



This is to certify  
**Ilona Louckova**

Has achieved  
**ITIL® 4 Practitioner:  
Monitoring and Event Management**

**Effective from: 17 Apr 2025**

**Renew by: 17 Apr 2028**

**Certificate Number  
GR463000186IL**

**Candidate Number  
9980093653288382**

A handwritten signature in black ink, appearing to read 'Byron Nicolaides'.

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**Byron Nicolaides**  
Founder and CEO, PeopleCert

**Printed on : 28 April 2025**